



**HUMAN
SERVICES**

Family Resilience and Economic Empowerment

Mission Statement

The Department of Human Services including traditional Benefits and Services programs in addition to the programs of Healthy Families, CSA, and Homelessness Prevention works to ensure that all Hampton families can become healthy and self-sufficient.

Goals include:

- Empowering families and children to escape the long-term effects of poverty.
- Protecting abused or neglected children and adults.
- Supporting families for healthy development.

Benefit Programs General Eligibility Requirements

To be eligible for most programs an individual must:

- Live in Virginia
- Be a U.S. citizen or meet certain immigration requirements**
- Apply at the local department in the city or county of residence**
- Meet specific requirements of each program of application
- Apply for other benefits entitled to receive, such as Social Security, Worker's or Unemployment Compensation.
- Income verification**
- The number of people in the family;
- Disclose Resources;
- Disclose Certain household expenses.

Supplemental Nutrition Assistance Program

The Food Research and Action Center has found that:

- SNAP plays a role in reducing hunger, malnutrition, and poverty and improving family security, child and adult health, employment, and other outcomes.
- SNAP benefits are urgently needed by families, as ninety-seven percent (97%) of benefits are redeemed by the end of the month of issuance bolstering local economies.
- Research has found that receipt of SNAP in early childhood improved high school graduation rates, adult earnings, and adult health.



SNAP E&T (Employment and Training)

The Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T) is part of the Commonwealth's workforce development system. This voluntary program is designed to provide services to:

- Assist SNAP recipients with their employment and training needs
- Assist SNAP recipients with opportunities that will lead to paid employment
- Decrease dependency on assistance programs

Services Include: » Job training » Job search help » Work experience » Educational assistance (to obtain a GED and/or certificates, learn computer skills, etc.) » Resume help and practice interviewing » Transportation, work uniforms and tools » Referrals to community partners

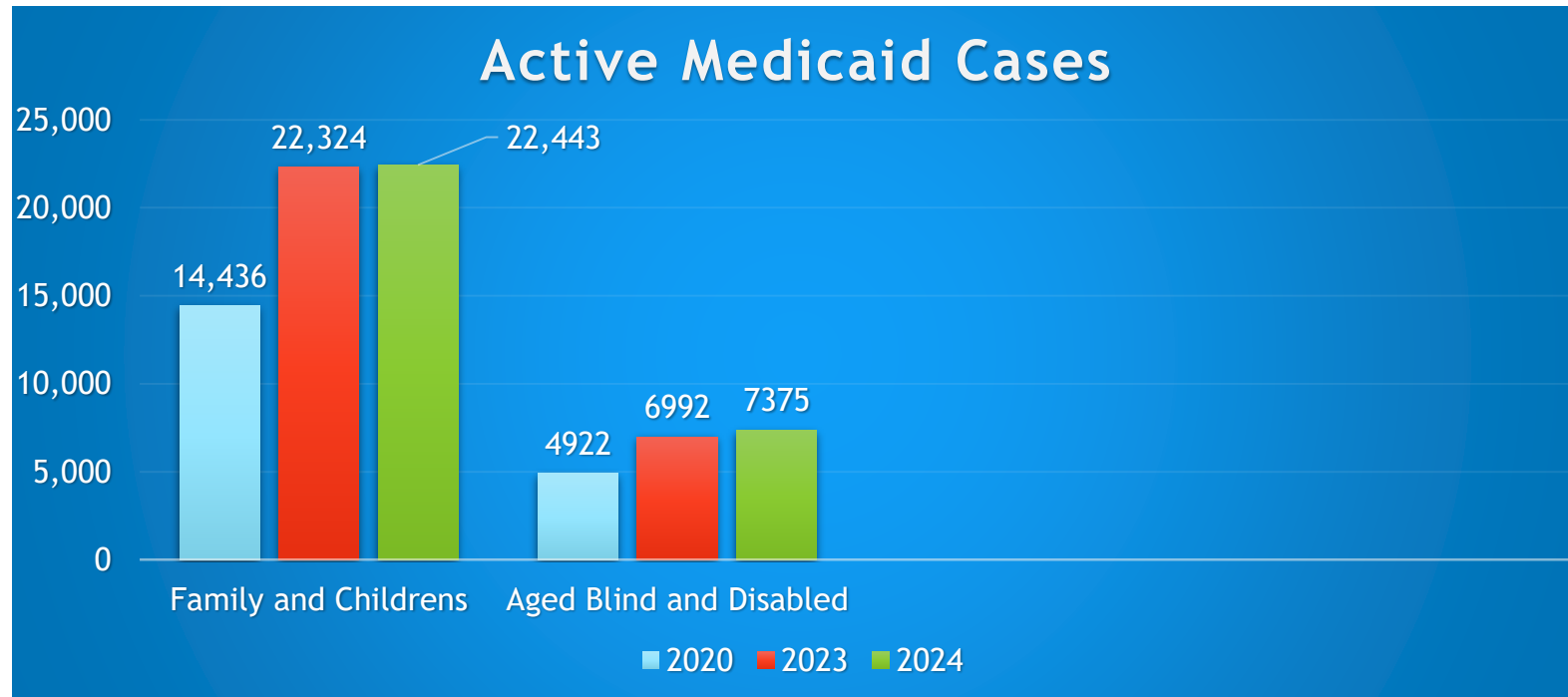


MEDICAID

A health insurance program providing coverage to

- children under age 19 years (parents with dependent children under age 18 years living in the home)
- pregnant women
- adults age 65 years and older, blind individuals, and disabled adults age 19-64 years based on standards adopted by the Social Security Administration

Recipients received continued coverage from March 2020 - March 2023 resulting in an increase in both Family and Children's and Aged, Blind, and Disabled Medicaid.



TANF-Temporary Assistance to Needy Families

- Provides temporary financial assistance to eligible families with children through a monthly cash payment.
- Recipients may be required to participate in work program
- Participants may be exempt from work requirements due to:
 - medical reasons
 - children under the age of 1
 - benefit received by relative custodians

Household Size	Monthly Assistance Payment
1	\$316
2	\$422
3	\$508
4	\$589
5	\$701
6	\$767
7	\$847
8	\$933

Virginia Initiative for Education and Work (VIEW)

- Assessments
- Assistance with Job training
- Employment (Work uniforms and tools)
- Employment Retention
- Work experience
- Educational assistance (Short-term skills training)
- Transportation Assistance Work uniforms and tools
- Referrals to community partners

Participation waiver enacted from March 2020 - January 2023



CHILD CARE

The Child Care Subsidy Program assists families with child care costs for children under age 13 for Virginia residents who are either:

- Actively employed or engaged in a job search. Let your local department of social services know if you are searching for a job during your phone interview;
- Participating in an education or training program;
- Receiving child protective services (CPS);
- Participating in an assigned activity for the Virginia Initiative for Education and Work (VIEW); or
- Participating in a Supplemental Nutrition Assistance Program Employment and Training (SNAPET) plan of participation.



Current challenges include provider availability and costs to families

Energy Assistance

FUEL	CRISIS	COOLING	Percentage of Income Payment Program (PIPP)
<p>Assists low-income, eligible households by supplementing home energy costs.</p> <p>Applications are accepted the second Tuesday in October through the second Friday in November.</p>	<p>Assists low-income households with energy related emergencies.</p> <p>Crisis is defined as situation in which the household has no heat or is in imminent danger of being without heat.</p> <p>Applications are accepted November 1st through March 15th.</p>	<p>Cooling Assistance assists households in acquiring or repairing cooling equipment and/or payment of electric bills to operate cooling equipment. Household must contain at least 1 vulnerable person (age 60 or older, a child under age 6, or a disabled person).</p> <p>Applications are accepted June 15th through August 15th.</p>	<p>General Assembly passed this legislation in 2020 and 2021 for implementation in January 2024. Designed to reduce the energy burden of eligible participants by limiting their electric bill payments. Per the legislation only Dominion Energy and Appalachian Power are eligible to receive PIPP Assistance through this income based program.</p> <p>Eligible individuals pay a percentage of their gross income for energy costs</p> <p>Funding is through a Universal service fee assessed to all Dominion Energy customers.</p> <p>All year</p>

TAPT- TANF Assessment and Planning Team

Moving Forward Moving Up!



Are you a Hampton resident who is:

- Experiencing difficulty meeting your basic household needs (rent, utilities, mortgage)
- Looking to start a new career
- Wanting to advance in your current job

The City of Hampton is here to help!!

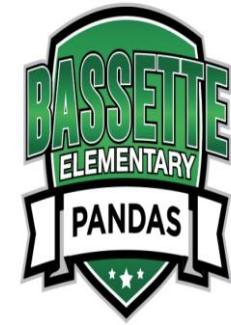
The City of Hampton is partnering with the Hampton Department of Human Services to provide financial assistance and incentives to help you achieve your goals.



Participants will be required to:
Attend an initial assessment
Complete a minimum of 2 weeks of
approved courses/workshops

Getting started is easy!
Email your contact information
including name and phone number
to: tapt@hampton.gov

B.A.S.E. PROGRAM - A Balanced Approach to Success and Empowerment



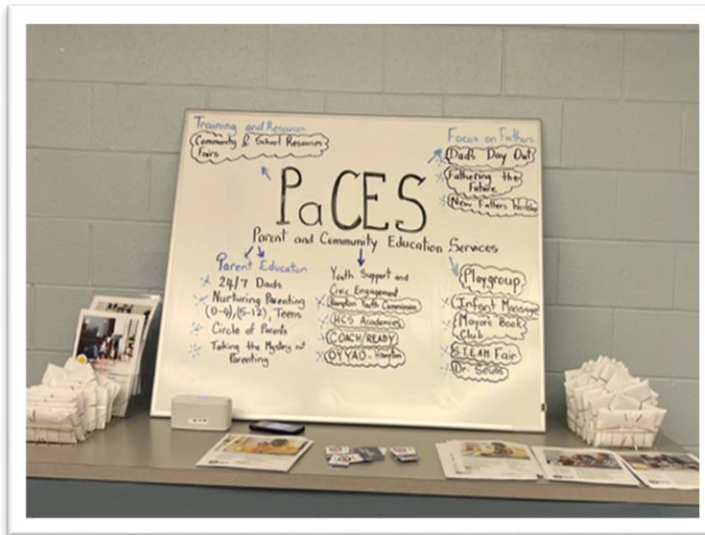
Base Youth Served

Month	Year 2020	Year 2022	Year 2023
January	352	526	629
February	401	575	658
March	220	379	452
April	152	298	486
May	225	366	523
June	165	372	501
July	104	110	114
August	352	362	353
September	376	488	654
October	408	583	892
November	456	676	938
December	378	552	741
Totals	3,589	5,287	6,941

Healthy Families



- **Healthy Start**
- **Infant-Toddler Connection**
- **Playgroups**
- **School Age Programs**
- **Mayor's Book Club**



PROGRAM	PARTICIPATION BY YEAR			
	2020	2021	2022	2023
HEALTHY START – HOME VISITATION	352	352	326	345
PARENTS AS TEACHERS/CSB – HOME VISITATION	140	127	127	107
ITC – HOME VISITATION	291	271	284	288
PARENT EDUCATION CLASSES	1,230	952	1,176	991
PLAYGROUPS	3,456	563	1,261	1,649
SAP	1,858	194	1,426	1,340
MAYOR’S BOOK CLUB	4,557	4,682	6,350	8,256
ANGEL TREE	365	337	440	432

Opportunities for Improvement to Support Individuals and Families in Need: The 3 C's

COMMUNICATION

- Re-branding of the Department to increase our visibility and accessibility
- Updating the Department website to be more user-friendly and informative
- Ensure that we are providing quality customer service to our customers, stakeholders, and community partners

CONSISTENCY

- Ensure our practices and processes are consistent with federal, state, and City policies

CONNECTION

Aligning our programs and practices with changing shifts in service delivery, expanding our partnerships to support the needs of our customers and community, and using available funding to support emergency needs for housing and material assistance

Employment

- Partnership with Workforce Development to provide employment resources
- Partnership with Rehabilitative Services and Vocational Placement Inc. to assist with medical case management, employment training and assessment
- Partnership with James River to provide gas cards to clients to increase their transportation options for employment

Community Awareness

- Partnership with the Housing and Neighborhood Services Division of Community Development to improve resources for housing and homelessness
- Staff presence quarterly at the Main Library for walk-ins to answer questions and provide resources
- Community engagement activities with stakeholders upon request to provide resources and education

Education

- Partnership with Tidewater Friends of Foster Care to support the needs of children and families in foster care.
- Learnfare- Partnership with Hampton City Schools to identify students with multiple unexcused absences

Challenges



- Multi-layered problem requiring government and non-government strategic partners and stakeholders
- Capacity/Insufficient Resources
- Alignment of Resources

Discussion and Questions



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