HAMPTON CILLA WORKFORCE BOARD UPDATE
GREATER PENINSULA WORKFORCE

**GREATER PENINSULA WORKFORCE BOARD** 



GREATER PENINSULA REGION

# GREATER PENINSULA WORKFORCE BOARD

John Olson, Ed.D.
Board Chair
jolson@ecpi.edu

William H. Mann, Jr.

Executive Director

wmann@vcwpeninsula.com



#### **OUR MISSION**

We advance prosperity and well-being in our community by engaging stakeholders to accelerate workforce and economic development opportunities.

#### **VISION STATEMENT**

The premier business centric workforce solutions catalyst.

# GREATER PENINSULA WORKFORCE BOARD CITY OF HAMPTON REPRESENTATIVES

#### PRIVATE SECTOR REPRESENTATIVES

Whitney C. Lester, Director of Business Development VersAbility Resources, Inc. 2520 58<sup>th</sup> Street, Hampton

Robert McKenna, President/CEO Virginia Peninsula Chamber of Commerce 21 Enterprise Parkway, Suite 100, Hampton

Josie Pearson, PHR, SHRM-CP Human Resource Manager Science Systems and Applications, Inc. 1 Enterprise Parkway, Suite 200, Hampton

#### PUBLIC SECTOR REPRESENTATIVE

Ronald Jackson, Executive Director Hampton Redevelopment and Housing Authority 1 Franklin Street, Suite 603, Hampton

#### LOCAL ELECTED OFFICIAL

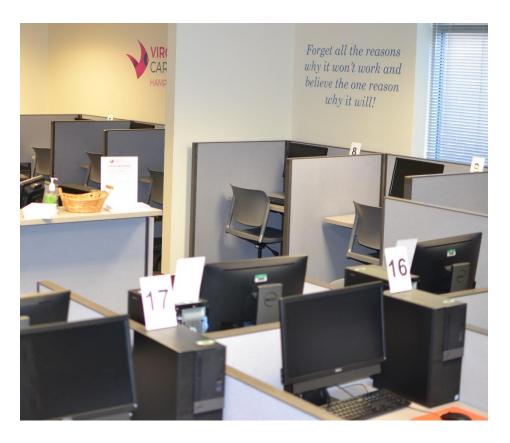
The Honorable James "Jimmy" Gray Councilman

#### LEO STAFF REPRESENTATIVE

(NON-VOTING)
Pamela Croom
Workforce Development Coordinator
Hampton Economic Development







#### VIRGINIA CAREER WORKS – HAMPTON CENTER 600 BUTLER FARM ROAD



## CITY OF HAMPTON SHARE NETWORK ACCESS POINTS



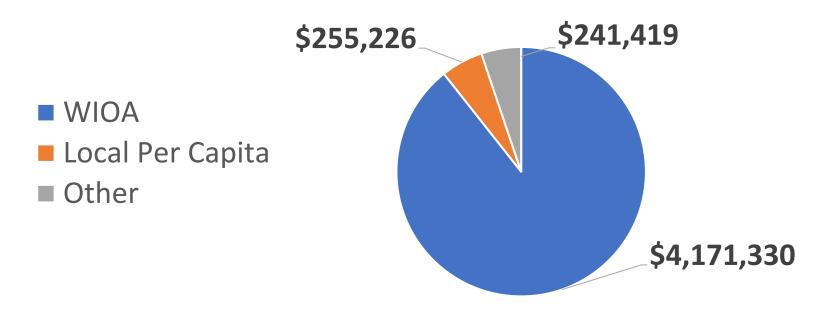
GREATER PENINSULA REGION

- Department of Juvenile Justice, Hampton 8<sup>th</sup> District Court Services Unit
- Hampton Community Correctional Center
- All Hampton Public Libraries
- Insight Enterprises, Inc. Peninsula Center for Independent Living
- Open Door Full Gospel Baptist Church
- Sixth Mt. Zion Baptist Temple

A Share Network Access Point is a faith-based or community organization where people can go in their own neighborhoods or communities to look for jobs, assisted by trained individuals who connect them to the One-Stop system via computer and direct referrals. It is the training, and the ongoing relationship with the One-Stop, that characterizes Share Network Access Points as unique.

Share Network Access Points provide customers a comfortable place to conduct their own self-directed job search activities, supported by a trained individual who can help them become more comfortable using the computer, completing job applications, creating resumes, and connecting to other services for which they may be eligible.

# GREATER PENINSULA WORKFORCE BOARD PROGRAM YEAR 2018 (7/1/18 - 6/30/19) ALLOCATIONS BY SOURCE



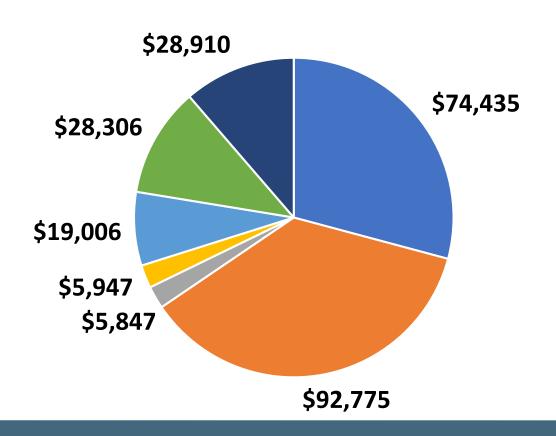
WIOA – Federal Workforce Innovation and Opportunity Act

Other - Grants, Private Sector Contributions, One-Stop Partner Resource Sharing

TOTAL ALLOCATIONS = \$4,667,975

### GREATER PENINSULA WORKFORCE BOARD PER CAPITA ALLOCATIONS BY JURISDICTIONS

- Hampton
- Newport News
- Poquoson
- Williamsburg
- Gloucester County
- James City County
- York County



TOTAL PER CAPITA CONTRIBUTIONS = \$255,226

#### Services for Businesses

- On-site recruitment and placement assistance
- On-the-Job Training (OJT) Subsidies
- Customized Occupational Skills
   Training
- Incumbent Worker Training
- Work Opportunity Tax Credit Program
- Rapid Response Services
- Transitional Work Experience Program
- Access to Labor Market Information

#### Services for Job Seekers

- Self-Directed Resource Room/Core
   Services Job search assistance,
   internet accessible computers, self assessment tools, unemployment
   insurance claim filing, labor market
   information, photocopying, fax and phone
   service, access to partner programs and
   services, and more.
- Intensive Services One-on-one and small group assistance provided by a Hampton Center Career Developer
- Training Services Occupational Skills training OJT training; job readiness training; adult education, etc.

#### PARTICIPANT NUMBERS

#### TOTAL REGISTRATIONS

7/1/18 - 10/31/18

#### TOTAL PARTICIPANTS

7/1/18 - 10/31/18

|                   |                     |            |                    | Dislocated |        |       |       |            |
|-------------------|---------------------|------------|--------------------|------------|--------|-------|-------|------------|
|                   |                     |            |                    | Adult      | Worker | Youth | Total | Percentage |
|                   | Total Registrations | Percentage |                    |            |        |       |       |            |
|                   |                     |            | Newport            |            |        |       |       |            |
| Newport News      | 814                 | 44.43%     | News               | 67         | 14     | 73    | 154   | 47.38%     |
| Hampton           | 632                 | 34.50%     | Hampton            | 46         | 18     | 50    | 114   | 35.08%     |
| York County       | 146                 | 7.97%      | <b>York County</b> | 8          | 2      | 7     | 17    | 5.23%      |
| Poquoson          | 16                  | 0.87%      | Poquoson           | 1          | 0      | 1     | 2     | 0.62%      |
| Williamsburg      | 24                  | 1.31%      | Williamsburg       | 4          | 0      | 0     | 4     | 1.23%      |
| _                 |                     |            | James City         |            |        |       |       |            |
| James City County | 125                 | 6.82%      | County             | 13         | 3      | 2     | 18    | 5.54%      |
| Gloucester        |                     |            | Gloucester         | 1          | 2      | 0     | 3     | 0.92%      |
|                   | 69                  | 3.77%      | Other              | 10         | 3      | 0     | 13    | 4.00%      |
| Other             | 6                   | 0.33%      | <del>-</del>       |            |        |       |       |            |
| TOTAL             | 1,832               | 100.00%    | TOTAL              | 150        | 42     | 133   | 325   | 100.00%    |

#### LOCAL WORKFORCE DEVELOPMENT AREA 14

#### Fourth Quarter WIOA Performance Metrics Program Year 2017

|                   |  |            |             | Percentage of |
|-------------------|--|------------|-------------|---------------|
| Program           | Measure Description                    | Negotiated | Actual      | Negotiated    |
|                   |  | Level      | Performance | Level         |
| Adult             | Employment 2nd Quarter after Exit      | 65.5       | 79.6        | 121.53%       |
| Adult             | Employment 4th Quarter after Exit      | 71.3       | 83.8        | 117.53%       |
| Adult             | Median Earnings 2nd Quarter after Exit | \$3,795    | \$6,285     | 165.61%       |
| Adult             | Credential Attainment within 1 year    | 61.0       | 79.3        | 130.00%       |
| Dislocated Worker | Employment 2nd Quarter after Exit      | 75.4       | 87.1        | 115.52%       |
| Dislocated Worker | Employment 4th Quarter after Exit      | 74.9       | 94.4        | 126.03%       |
| Dislocated Worker | Median Earnings 2nd Quarter after Exit | \$4,356    | \$7,333     | 168.34%       |
| Dislocated Worker | Credential Attainment within 1 year    | 64.0       | 88.9        | 138.91%       |
| Youth             | Employment 2nd Quarter after Exit      | 63.0       | 87.9        | 139.52%       |
| Youth             | Employment 4th Quarter after Exit      | 61.0       | 81.8        | 134.10%       |
| Youth             | Median Earnings 2nd Quarter after Exit | Baseline   | \$3,798     |               |
| Youth             | Credential Attainment within 1 year    | 52.5       | 45.5        | 86.67%        |

Karen P. first came to Virginia Career Works – Hampton Center in May of 2018 with barriers to employment. She was a single mom , recently separated, with three teenage daughters, one of whom has special needs. Karen herself, suffers from Crohns Disease, a relapsing inflammatory disorder that often causes severe pain and fever. She receives no spousal support, and for the past six months had received no child support. Other than a few short-lived, part-time jobs and volunteer work at her children's schools, she had primarily been a stay at home parent for the past seventeen years so even though she had very good office skills, she had no actual work experience to bring to a new job and she was feeling very demoralized by all the rejections to her applications for employment.

What Karen does have is an outgoing, caring personality which began to shine through once she realized that she had found some help for her overwhelming situation. She chose to request enrollment into the On-the-Job Training program because she needed immediate income and followed the suggestion that she apply for an Ability One position with **Versability Resources**, **Inc.**, since she has a documented disability. She was interviewed by the H.R. Generalist, then referred on to the supervisor for the communications contract at the **VA Medical Center** in Hampton. She was hired in July of 2018 at \$13.28/hour, full-time with benefits. By August she was receiving excellent evaluations from her supervisor and had

#### On-the-Job Training Program

#### **Success Story**



even received a note from another department; thanking her for providing such excellent and professional service. Karen completed 740 hours of OJT on December 10, 2018. She is now making \$13.50 per hour and is confident enough in her abilities to begin applying for higher paying, more demanding jobs within Versability Resources and also within the VA Hospital, since she has developed a reputation there as a dependable, dedicated worker.

Karen Pittman has been an absolute positive addition to the VAMC Switchboard team! Her authenticity in her actions and approach to her job and her coworkers is consistent with the overall values of Versability Resources. She positively accepts accountability for results and champions effort with changes that effect the team based on the framework of compliance to the contract. She effectively builds trust and rapport with others while helping to guide them in achieving their business goals.

We are very excited to have Karen on our leadership team and I look forward to many years of working with her!

Cynthia Reeves, ACC CSS TOCCC East, VAMC Swithboard/Food Services SR Project Manager

# THAM! YOU

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