

HAMPTON-NEWPORT NEWS COMMUNITY SERVICES BOARD



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*BRINGING VALUE TO OUR COMMUNITIES*²

In 1971 Hampton-Newport News Community Services Board was one of the first CSBs created in the state and is one of the largest in terms of clients, staff, and program array.



Mission:

To provide a comprehensive continuum of services and supports promoting prevention, recovery, and self-determination for people affected by mental illness, substance use, and developmental disabilities, and advancing the well being of the communities we serve.

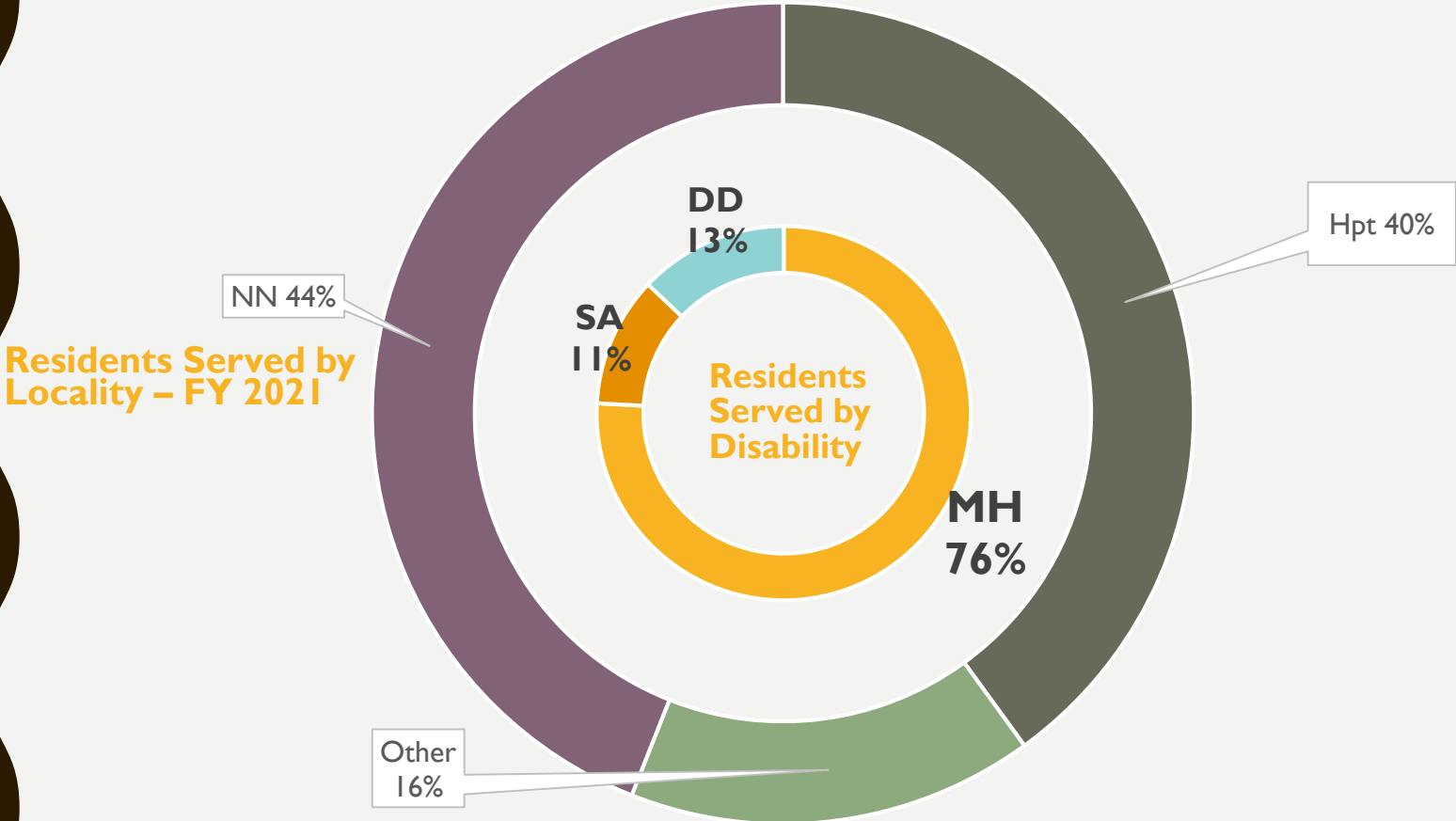
“In order to provide comprehensive mental health, development and substance abuse services

the community services board shall function as the single point of entry into publicly funded.....services.”

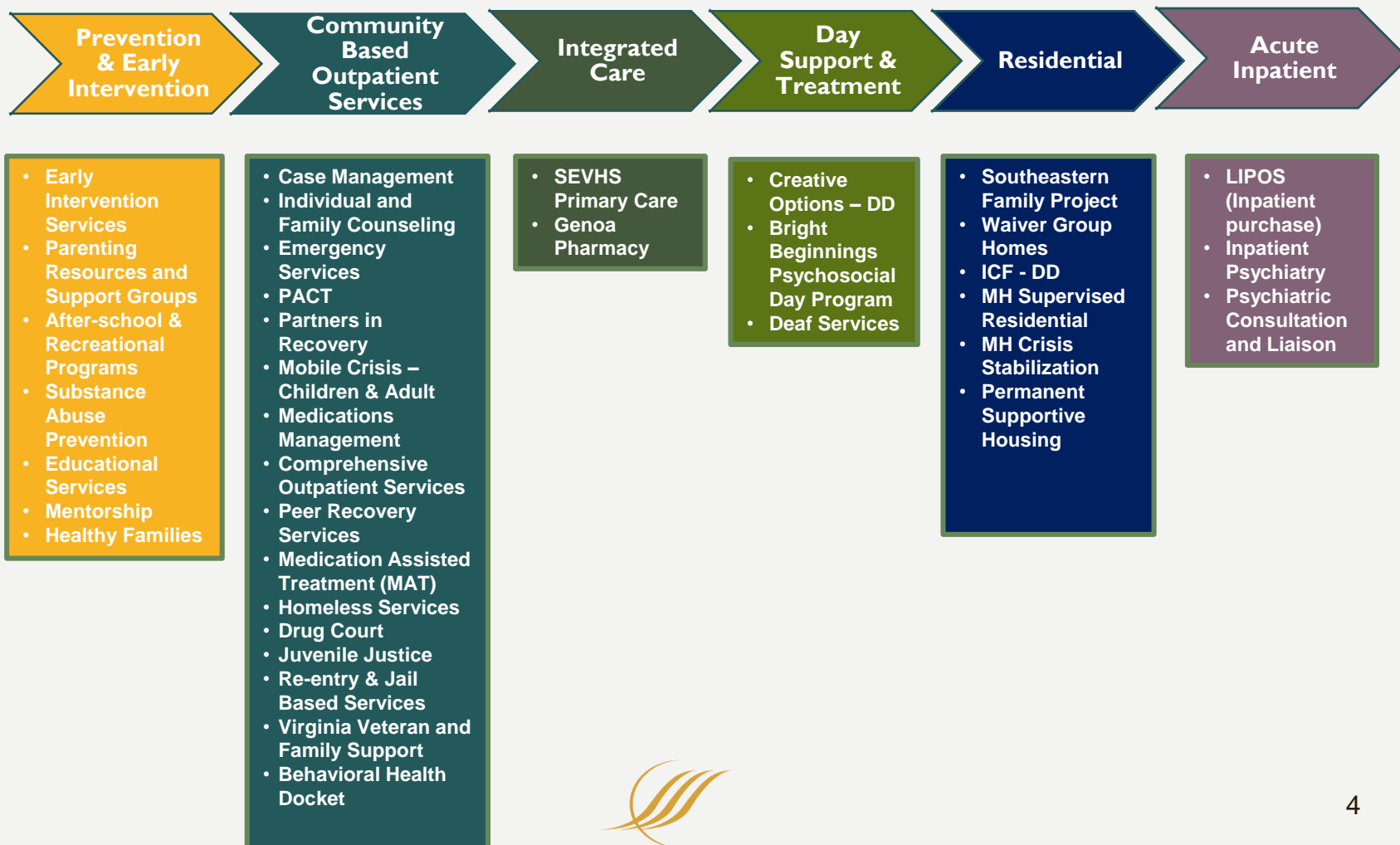
Code of Virginia §37.2-501



COMMITTED TO SERVING OUR COMMUNITIES



A COMPREHENSIVE SYSTEM OF CARE



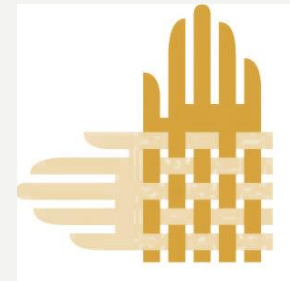
ONGOING CHALLENGES

- ❖ COVID - ensuring appropriate measures are in place; ongoing safety in office, residential programs, and community; only 47% of staff vaccinated.
- ❖ WORKFORCE - **34% turnover rate** last year. Changes in operating and regulatory requirements impress the importance of staff recruitment and retention
- ❖ ELECTRONIC HEALTH RECORD (EHR) upgrades - telehealth hardware and software, including for remote patient monitoring; increasing administrative costs associated with other operations such as credentialing and training.
- ❖ Implementation of NEW INITIATIVES - CRISIS Receiving Center, MARCUS Alert, Newport News CARE model, etc.
- ❖ Continual changes in fee structure and regulatory guidelines
- ❖ **INADEQUATE FUNDING** in Community Behavioral Health System
- ❖ CLOSURE of state psychiatric hospital beds and impact on community stakeholders



Annual Operating Budget and Performance Contract

- ✓ **Parties: HNNCSB and the Department of Behavioral Health and Developmental Services (DBHDS)**
- ✓ **Describes our commitment to:**
 - **The individuals we serve**
 - **Cities of Newport News and Hampton**
- ✓ **Primary accountability and funding mechanism between DBHDS and the HNNCSB**
- ✓ **Budget requires formal approval of the HNNCSB Board of Directors and the City Councils of Newport News and Hampton**



FY2022 Budget Assumptions

Five areas considered during budget development.

Strategic Plan Initiatives

Staff Compensation

Program Revenue

Operating Expenses / Investments

Other Unfunded Needs



FY2022 Budget Strategic Plan Initiatives

- **Strategic Plan Initiatives**
 - **Increased Workforce Development (Recruitment, Retention and Training)**
 - **Continue Outcome Measurement and Best Practice Development based on data driven decisions**
 - **Continuation of STEP VA initiatives as outlined in the Code of Virginia**
 - **Medicaid Expansion**
 - Maintain ongoing efforts to identify and coordinate Medicaid applications for consumers



FY2022 Budget Staff Compensation

- **Staff Compensation**

- **Budget includes a 2% COLA for staff effective July 1, 2021**
- **Restructure of pay scale to align with Virginia minimum wage laws**
 - Increased hire scale to begin at \$11 per hour as outlined in Virginia's minimum wage laws effective January 2022.
 - Align pay grades 1-14 with the change in the minimum higher rate. This impacts approximately 175 employees.
 - Transition from 5% to 3% on our pay code chart impacting our salary scale for grades 1-14 to reduce pay compression.
- **Maintain payroll lag to 2%**

- **Fringe Benefits**

- **H-NNCSB is self-insured**
- **We will evaluate health insurance to balance required savings with staff impact**
- **Continue to grow and expand our current array of benefits**



FY2022 Budget Program Revenue

- **Program Review**
Conducted stringent program review to consider program priorities, relative effectiveness and operational efficiency.

Program sustainability where costs exceed the reimbursement rate
- **Assume Level Federal and Local Funding**
- **State Revenue**
 - **Additional STEP VA funding received for Outpatient services**
 - **Additional funding for Peer Services initiatives and expansion**



FY2022 Budget

Operating Expenses and Investments

- **Maintain Administrative Costs below 15%**
- **Maintain vehicle fleet and acquire/replace 6 vehicles (7 year life)**
- **Maintain reserves for healthcare expenses**
- **Fund necessary facilities maintenance.**
- **Maintain IT infrastructure: Replace current Electronic Health record and continue to explore full implementation of cloud based services**



FY2022 Budget

Ongoing Unfunded Needs

- **Sustaining programs where the costs exceed the reimbursement rate**
- **Capital requirements for Vehicles, Equipment and other Building repairs for CSB owned properties**
- **Ongoing cost incurred with replacement of Electronic Health Record**
- **Managing Department of Behavioral Health and Developmental Services (DBHDS) Initiatives**



FY2022 Budget Summary

Revenue by Source		Expenses by Program Activity		Expenses by Category	
	Amount		Amount		Amount
State	\$ 25,513,722	Crisis Services	\$ 5,307,450	Personnel	\$ 42,838,286
Federal	\$ 4,012,810	Adult MHTherapy/Medication	\$ 6,081,249	Facilities	\$ 4,336,572
Local	\$ 3,575,826	Children's Therapy/Medication	\$ 3,059,253	Equipment	\$ 3,116,916
Fee	\$ 28,930,445	Adult SA Outpatient	\$ 5,233,262	Travel	\$ 432,816
Other	\$ 2,075,130	MH/SA Residential	\$ 2,554,128	Consultant	\$ 6,057,502
		Prevention/Early Intervention	\$ 524,235	Client Support	\$ 3,294,609
		Case Management	\$ 11,195,887	Family Support	\$ 11,000
		IDDS Day	\$ 1,616,257	Contract Programs	\$ 2,602,877
		MH Day	\$ 862,948	Miscellaneous	\$ 1,417,355
		IDDS Residential	\$ 10,603,953		
		Consumer Support Services	\$ 9,580,797		
		Contracted Physician Services	\$ 185,510		
		Regional Programs	\$ 7,303,004		
Total Revenue	\$ 64,107,933	Total Program Expense	\$ 64,107,933	Total Expense	\$ 64,107,933



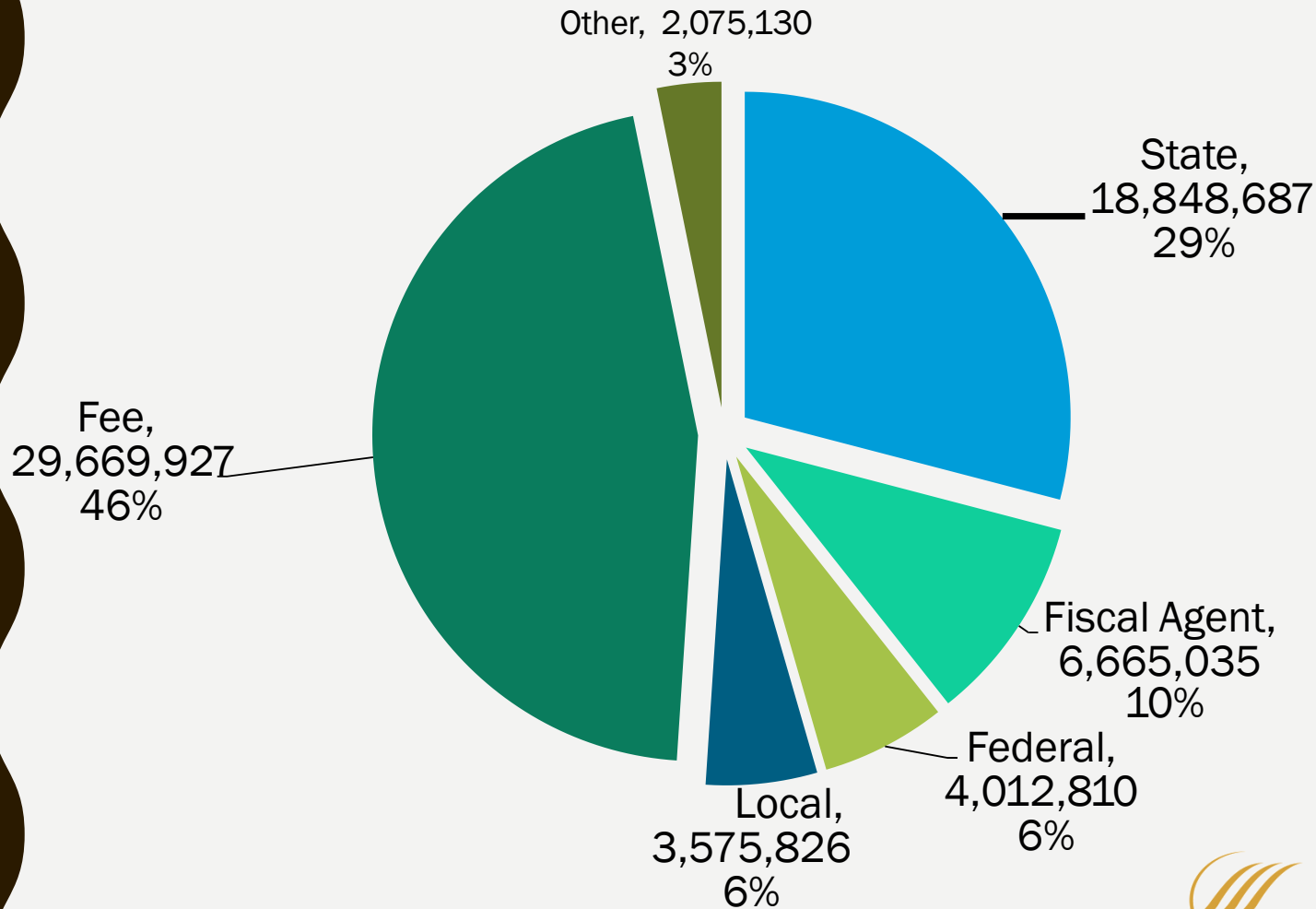
FY2022 Revenues

Core and Regional Programs

Source	CSB Operated Regional Programs	CSB Core Programs	Total CSB
			FY2022
State	\$9,567,364	\$15,946,358	\$25,513,722
Federal		\$4,012,810	\$4,012,810
Local		\$3,575,826	\$3,575,826
Fee	\$888,699	\$28,041,746	\$28,930,445
Other		\$2,075,130	\$2,075,130
Total	\$10,456,063	\$53,651,870	\$64,107,933



FY2022 Core Programs Revenue by Source



FY2022 Program Expenses Comparison

Program Expenses	FY2021	FY2022	Change
Crisis Services	\$ 5,029,920	\$ 5,307,450	\$ 277,530
Adult MH Therapy/Medication	\$ 5,719,299	\$ 6,081,249	\$ 361,950
Children's Therapy/Medication	\$ 2,932,979	\$ 3,059,253	\$ 126,274
SA Outpatient	\$ 5,672,398	\$ 5,233,262	\$ (439,136)
MH/SA Residential	\$ 2,604,865	\$ 2,554,128	\$ (50,737)
Prevention	\$ 456,979	\$ 524,235	\$ 67,256
Case Management	\$ 10,890,391	\$ 11,195,887	\$ 305,496
IDDS Day	\$ 2,594,428	\$ 1,616,257	\$ (978,171)
MH Day**	\$ 933,20	\$ 862,948	\$ (70,282)
IDDS Residential	\$ 10,325,134	\$ 10,603,953	\$ 278,819
Consumer Support Services	\$ 9,357,667	\$ 9,580,797	\$ 223,130
Contracted Physician Services	\$ 183,700	\$ 185,510	\$ 1,810
Regional Programs	\$ 6,598,345	\$ 7,303,004	\$ 704,659
Total Program Activities	\$ 63,299,335	\$ 64,107,933	\$ 808,598



Budget Summary

- **The FY2022 budget maintains high quality community programs that are responsive to our communities within available funds.**
- **The FY2022 budget continues to balance the fiscal constraints of the agency along with the service delivery model of the State.**
- **The FY2022 budget continues stewardship of public resources by providing effective and efficient services in a challenging financial environment.**



Action Request

The Hampton-Newport News Community Services Board – Board of Directors and staff – respectfully request the City Council approve by resolution:

- **FY2022 Budget**
- **FY2022 Performance Contract**

