From: L Frank < lfrank@frankandshapiro.com>
Sent: Wednesday, June 21, 2023 2:53 PM

To: Hayes, Michael

Subject: Re: [EXTERNAL] Use Permit Application 22-00015 - 1405 E Pembroke Ave - Pharoah's

Hookah Bar

Attachments: Pembroke Crossing SECOND parking notice to Pharoahs.pdf; Pembroke Crossing

parking notice to Pharoahs.pdf

Following up on our conversation, attached are file copies of the two letters I sent them in the Fall of 2021. (Both went out on our letterhead).

Thank you for your assistance.

Leonard Frank

From: Hayes, Michael

Sent: Tuesday, June 20, 2023 3:18 PM

To: L Frank

Subject: RE: [EXTERNAL] Use Permit Application 22-00015 - 1405 E Pembroke Ave - Pharoah's Hookah Bar

Mr. Frank,

Thank you for reaching out to me. That is an error on the postcard. The meeting on this item is this Thursday, June 22. We will be guiding our Planning Commission to defer the Use Permit application to the July 20th meeting so I can send out accurate notices.

I also appreciate you sharing the issues that have been experienced by the property across Pembroke. I called your office a few moments ago and would like to talk with you about this matter. I am also reaching out to our Police Division to see what calls or other actions they have on file. A deferral to July will also give staff time to better understand the issues you raised and what that may mean for the staff recommendation to Planning Commission.

Thank you again for reaching out to me, and I look forward to speaking with you soon.

Mike Hayes, AICP

Planning & Zoning Administration Division Manager City of Hampton | Community Development Department 22 Lincoln St, 5th Floor, Hampton, VA 23669

Phone: 757.728.5244

Visit us on the web: www.hampton.gov



This response is not an official order, requirement, decision, or determination issued pursuant to Virginia Code Section 15.2-2307

From: L Frank < lfrank@frankandshapiro.com>

Sent: Monday, June 19, 2023 3:35 PM

To: Hayes, Michael <mdhayes@hampton.gov>

Subject: [EXTERNAL] Use Permit Application 22-00015 - 1405 E Pembroke Ave - Pharoah's Hookah Bar

Mr. Hayes:

What happened with this matter?

I just saw a post card (see copy attached) from the City that it was on for May 18, 2023 but I don't see anything about it on the agenda posted on the City web page.

My office manages the strip center across the street at 1404-1414 E Pembroke where we have an ongoing problem with Pharoah patrons parking in our lot at night.

The property is posted with warning signs but when the trucks show up from Pop's Towing to enforce, "look outs" across the street alert the offending patrons who descend en masse to block the tow truck driver's access.

The drivers have reported that some of these patrons are armed, having retrieved weapons from the vehicles they don't want towed.

In addition, drunk Pharoah patrons have been observed littering (lots of broken bottles), fighting, arguing and urinating in our parking lot, at the side street – Sherazi Drive – and up and down the sidewalks on both sides of Pembroke.

This is not the kind of activity we should be dealing with at this location – or at any other in the City for that matter.

I am all for a successful business but anything - like the proposed live music and late hours — that will add to the existing problems is something I must respectfully oppose.

Thanks
Leonard Frank, CPM
Frank & Shapiro Real Estate, Inc.
525 Oyster Point Rd., St. B
Newport News, VA 23602
(757) - 595-1122

Licensed in Virginia
Agent for the Property Owner

September 28, 2021

Pharaohs Bar and Hookah

1405 E Pembroke Ave, Hampton, VA 23663

SUBJECT: Parking

Dear Sirs:

My firm manages the group of stores across the street from you at 1404 through 1414 E Pembroke. We have noticed that a lot of your patrons/customers are parking at our site and walking across the busy road to your location. Particularly on weekends and late in the evening.

Our parking lot is exclusively for our businesses and their customers so please advise your guests not to park across the street. Our site will be posted very shortly and enforcement will be by:

Pop's Towing 4709 Jefferson Ave. Newport News VA. 23607

Thank you in advance for your assistance.

Sincerely; Frank & Shapiro Real Estate, Inc.

Leonard D. Frank, CPM (e-mail homes@frankandshapiro.com).

NOVEMBER 29, 2021

Pharaohs Bar and Hookah

VIA REGULAR & CERTIFIED MAIL

1405 E Pembroke Ave, Hampton, VA 23663

SUBJECT: Parking

Dear Sirs:

As a follow up to my September 28, 2021 to you, we see that your patrons are still parking at our site and walking across the busy road to your location - particularly late on Friday & Saturday nights.

I trust by now that you have advised your guests not to park across the street. I also understand that you have private security assisting you at nights. I suggest that you post a warning notice on your door to your customers and let the security firm know that our site is now posted for enforcement by:

Pop's Towing 4709 Jefferson Ave. Newport News VA. 23607

Pop's has been notified to start towing vehicles from our site this weekend.

Frank & Shapiro Real Estate, Inc.

Leonard D. Frank, CPM (e-mail homes@frankandshapiro.com).

From: Rebecca Gaines <gainesreb@yahoo.com>
Sent: Wednesday, June 21, 2023 3:20 PM

To: Haves Michael

To: Hayes, Michael

Subject: [EXTERNAL] Pharoah's Bar and Hookah

good afternoon, mike,

ooops, i thought i'd deleted my first draft to you so here is my revised letter. perhaps it makes more sense. thank you for the update on when the meeting will take place.

my name is rebecca gaines and i live part time at 1430 East Pembroke Avenue, Hampton.

i am writing to ask you to please say **NO** to Pharoah's Bar and Hookah's permit application for indoor live entertainment.

i am writing because i, and my neighbors, have found the occurrences of excessive noise disturbances in their parking areas as well as on Sherazi Drive and in the shopping area across the street to be very disruptive. Sherazi Drive is a no parking area and the shopping area closes it's parking lot when the shops close. patrons of Pharoah's frequently park and will continue to party and playing very loud music, after Pharoah's closing time in both theses areas. tow trucks have been called to tow cars but the tow truck drivers have been too intimidated to tow vehicles away.

often the trash from Pharoah's parking lot and patrons passes into the neighboring streets and yards. this is annoying!

we just want to be able to sleep though the night and not have a lot of trash in our yards!

i support neighborhood businesses, however, Pharoah's lack of inclusiveness of the residents considerations is concerning as far as extending their businees to include indoor live entertainment.

i can be reached at 401.633.4154.

best,

rebecca

From: Ms. K. R. Armistead <armistead757@gmail.com>

Sent: Wednesday, July 19, 2023 11:37 AM

To: Hayes, Michael

Subject: [EXTERNAL] Permit Application No. 22-00015 - I OBJECT

Attachments: IMG-9919.JPG; IMG-9920.JPG; IMG-9921.JPG; IMG-9922.JPG; IMG-9923.JPG;

IMG-9924.JPG

Dear Mr. Hayes:

This memo is to OBJECT the license for Pharaoh's Bar and Hookah at 1405 E. Pembroke avenue to operate with indoor live entertainment. In addition, I object with them operating until 2am.

This bar is already a neighborhood nuisance. Since it has been opened I have had to call the restaurant personally and the police multiple times for loud noises. We have had an increase in gun shots fired and loud late night traffic.

One night at approximately 11:30pm when traveling home on Woodland and turning right on Pembroke, one of the customers leaving Pharaoh's turned right into oncoming traffic almost hitting me head-on. I had to swerve into the opposite lane to avoid this collision. After arriving home safely I called the police.

The security staff allows loitering in the parking lot. The customers leave trash every weekend which then travels into our neighborhood yards. This is an older community. I may be one of the youngest home owners in the immediate area. Pharaoh's caters to a much younger crowd which is not a good fit for this area. Allowing them a live entertainment license and staying open until 2am will open the door for additional unlawful activity in our community.

Thank you for your consideration:

Keisha Armistead 1432 E. Pembroke Avenue Hampton, VA. 23663 757-727-3136

From: Ms. K. R. Armistead <armistead757@gmail.com>

Sent: Saturday, July 22, 2023 2:26 AM

To: Hayes, Michael

Subject: [EXTERNAL] 1405 E. Pembroke Avenue

Attachments: IMG-0525.JPG; IMG-0522.JPG

Good morning Mr. Hayes.

It is now 2:15am and this venue is still packed. The patrons are hanging in the parking lot, cursing and making noise and have interrupted my sleep.

Can you please tell me what time they are allowed to operate? I understand the entertainment license vote for Pharaohs was a "split" decision and will be moved to another date. Do you have that date?

Thanks for your assistance. Please understand this is our neighborhood not a shopping area. We only want to feel safe.

From: Lara Cullipher <cullipher4@gmail.com>
Sent: Wednesday, July 19, 2023 11:06 AM

To: Hayes, Michael

Subject: [EXTERNAL] Permit application 22-00015

Mr Hayes,

I live at 1422 E Pembroke Ave, Hampton, VA 23663. I am definitely against the approval of this permit. This business is located in a mostly residential neighborhood. As it is we look forward to Monday and Tuesday nights because this establishment is closed.

In my opinion Pharoahs is nothing more than a night club. The patrons are very loud. When he came to talk to us about the previous application to stay open later we were on the fence but agreed. If we could go back and dispute that permit we would.

We have witnessed people urinating in the parking lot and field area next to the parking lot, men and women.

We have called the police several times because of loud music between 10pm and 2am or altercations in the parking lot. They park where ever they want to, even down residential roads and the peel out at 2 am. I have spoken with several of my neighbors and we are all against this permit as well as the one that was granted to allow them to stay open until 2am.

I will be there Thursday at 330 for the hearing.

Lara Cullipher 7572885039 1422 E Pembroke Ave Hampton, VA 23663

From: Debbie Harris <dmharris7@cox.net>
Sent: Wednesday, July 19, 2023 10:27 PM

To: Hayes, Michael

Subject: [EXTERNAL] Use Permit Application#22-00015 -Opposition to the additional licenses

Mike Hayes

Planning & Zoning Manager

I would like to submit my request oppose the Pharoah's Bar being allowed to have additional licenses to be the subject of discussion for July 20th meeting.

Respectfully Submitted Debbie Harris Neighborhood of Pembroke Avenue