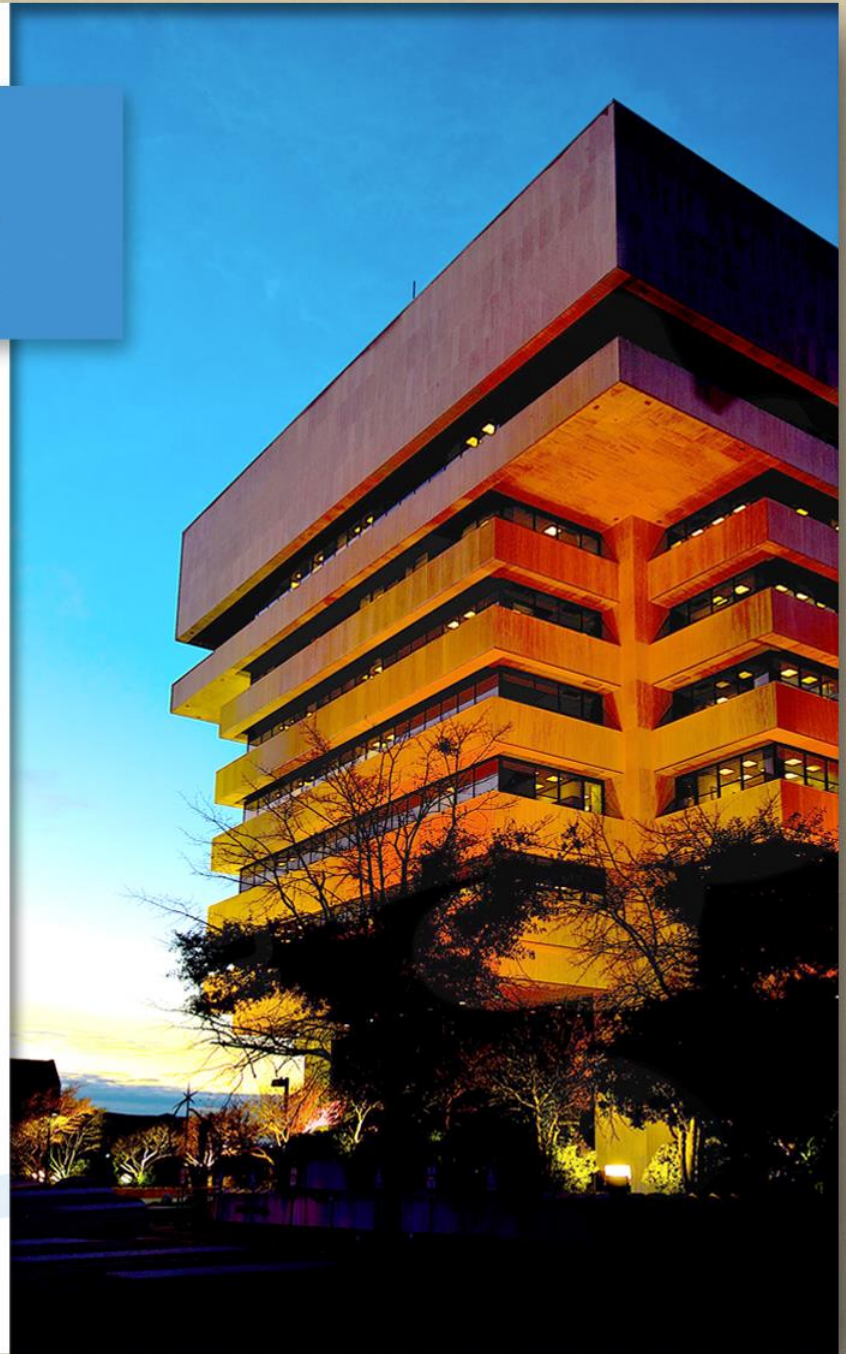


# HAMPTON VA

## **Safe & Clean Update**

**August 2016**



# Background

- “Safe & Clean” adopted as the city government’s effort to have departments collaborate and work intensively in defined areas to address issues of crime and blight.
- City Council adopted ordinances and policies to reduce crime and blight (“broken window theory”)


# Safe & Clean

Multi-departmental city effort  
crossing traditional lines

# Who Works on Safe & Clean Initiatives?

- City Manager's Office
- Hampton Police Division
- Adult and Juvenile Probation & Parole
- Hampton Fire & Rescue
- Community Development – Property Maintenance
- Community Development – Neighborhoods
- Citizens Unity Commission
- Public Works
- Hampton Redevelopment & Housing Authority
- Human Services
- Youth Violence Prevention
- Hampton City Schools
- IT
- Marketing
- 311 Customer Service
- City Attorney's Office
- Parks, Recreation & Leisure Services
- Budget
- Emergency Management

# Goals of Safe & Clean

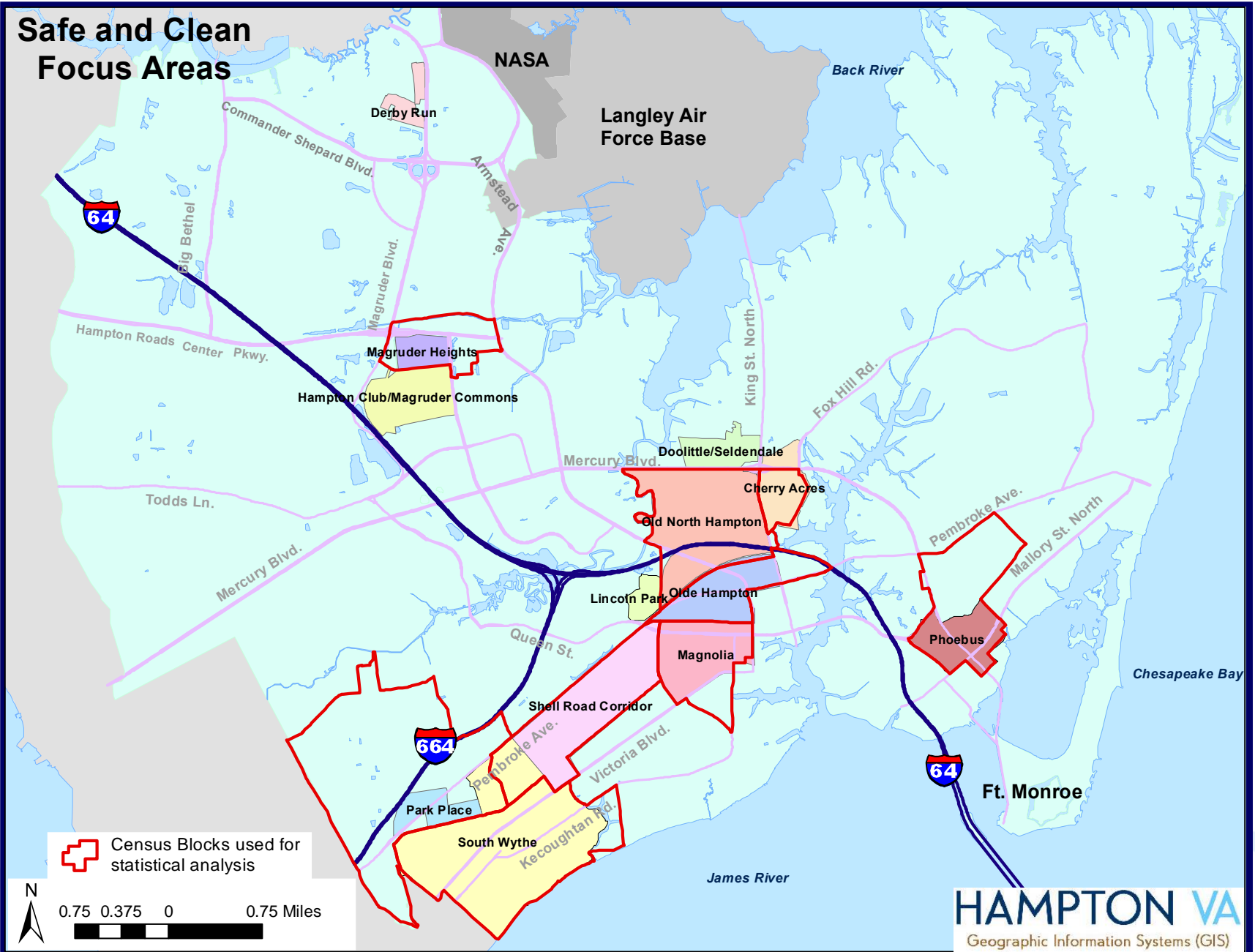
- Decrease incidences of violent crimes and serious property crimes
  - Reduce blight
  - Ensure housing is kept to standards of safety
- 

# Strategies of Safe & Clean

- Implement new tools for enforcement
- Ensure that all departments are working together to target enforcement
- Establish relationships with neighborhoods
- Build trust and increase communication with police and other city officials
- Offer city programs and tools for neighborhood improvements



# Safe and Clean Focus Areas



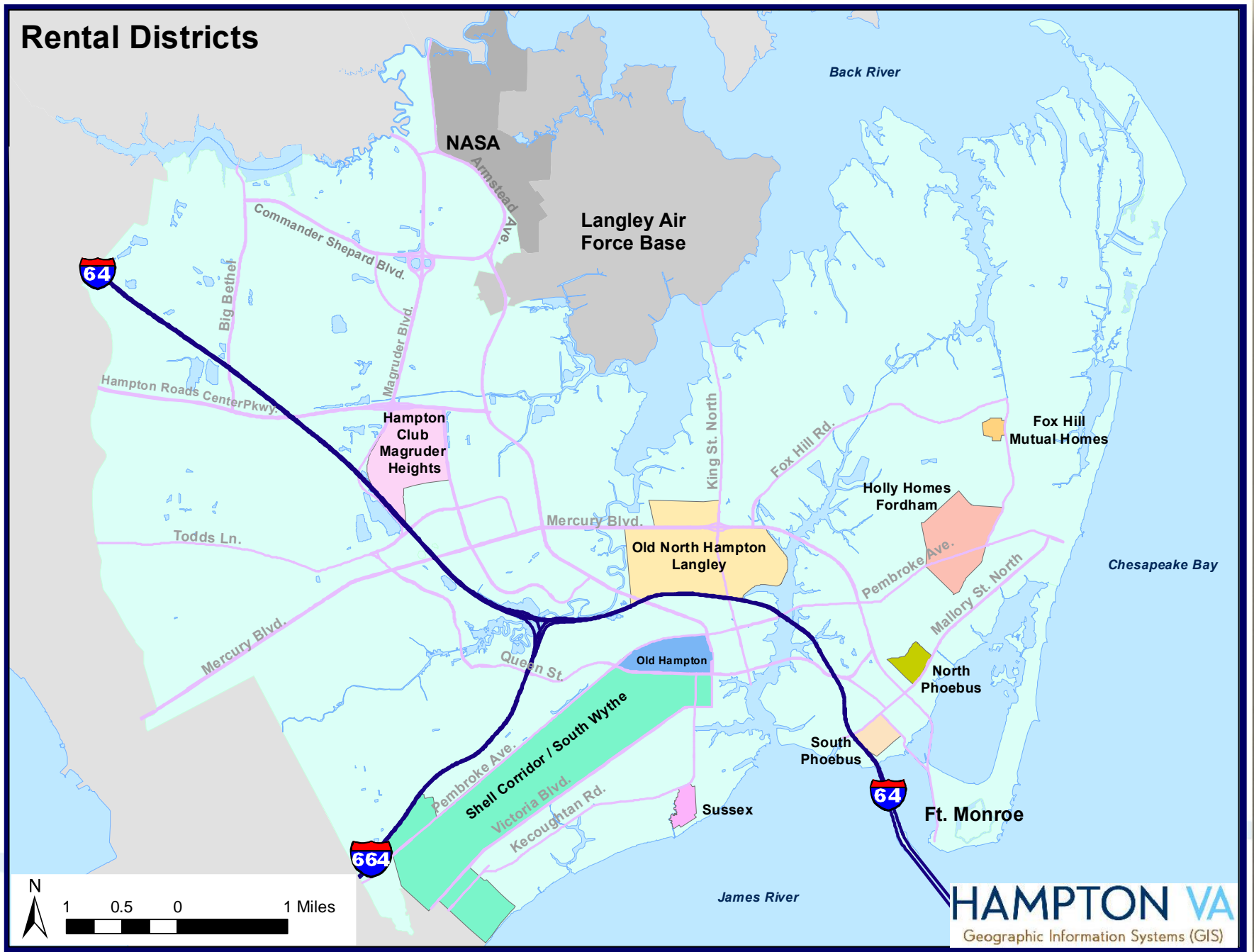
# Property Management



# Rental Inspections: Goals

- To ensure dwellings meet safe, decent and sanitary living conditions
  - Districts defined per state code guidelines
- 

# Rental Districts



# Rental Inspectors' Activity

- Rental inspectors in the districts conduct:
  - Regular property maintenance inspections
  - City code and zoning violation inspections
  - Inspections when the tenants file complaints through the 311 Call Center
  - Pro-active inspections looking for rental signs, looking at ads for rental property, etc


# Rental Inspections: Initial Results

- 8,245 property owners sent letters
  - 1,287 properties identified as rental
  - 1,354 violations found
- 

# Rental Inspectors' Activity


- Since last year's update, rental inspectors have:
  - Conducted an additional 1,110 rental inspections
  - 246 were first time inspections
  - 663 violations were identified
  - Resulting in 864 re-inspections

# Rental Inspection: Challenges

- Ongoing Challenges:
    - Identifying unregistered rental properties
    - Compliance with inspections
    - Gaining access for re-inspections
    - Time-consuming process
    - Unable to issue summons to out of state owners for violations
- 



# Hotel Ordinance: Goals

- Ensure that only hotels with sufficient facilities are used as long-term housing
  - Ensure that minors staying in hotels are identified and given access to education
  - Find safe and sanitary housing alternatives for those in need
- 
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# Hotel Ordinance: Results

- Every motel received permit the first year
  - 5 motels approved for extended stays
  - 100% of extension applications received from residents in motels approaching 30 day stays were screened and assessed for homeless services
- 
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# Hotel Ordinance: Results This Year

- 27 extension applications received
- 15 extension applications approved as homeless
  - 7 received housing services
    - Multiple reasons for not receiving services (refused services, over income or no ability to sustain housing)
- 12 denied extensions (not considered homeless)
  - Reasons not considered homeless:
    - Working and hotel is near employment
    - Out of town worker and needs a place to stay temporarily, but longer than 30 days
    - Receiving medical treatment in Hampton that is longer than 30 days


# Hotel Ordinance: Trends

- Enhanced staffing:
  - HCS Race to Graduation staff to ensure housing options for displaced youth
- Ordinance changes were enacted to help with monitoring compliance
- Extension applications mailed to hotels yearly to ensure compliance

▪


# Neighborhood Initiatives

# Neighborhood Goals

- Build positive relationships with neighborhood leaders and organizations in targeted areas
  - Build capacity (knowledge, skills & abilities) of neighborhood leaders & organizations
- 




# Neighborhood Characteristics Challenges

- Several neighborhoods are in transition
  - Changing leadership
  - Limited communications structure
  - Few social interactions
  - No schools in 4 neighborhoods
- 

# Neighborhood Characteristics

## Positives

- + Desire to work with police and city
  - + Desire to learn new skills and engage
  - + Desire to focus on children and families
- 

# Capacity Building

- Neighborhood leaders
  - Coached with formal & informal leaders Neighborhood organizations
  - Established communication structures
  - Trained neighborhood watch organizations
  - Registered neighborhoods and neighborhood serving organizations

# Increased Social Interactions

- Housing Blitz
  - New Special Events Rules
  - Command Bus Outreaches
- 

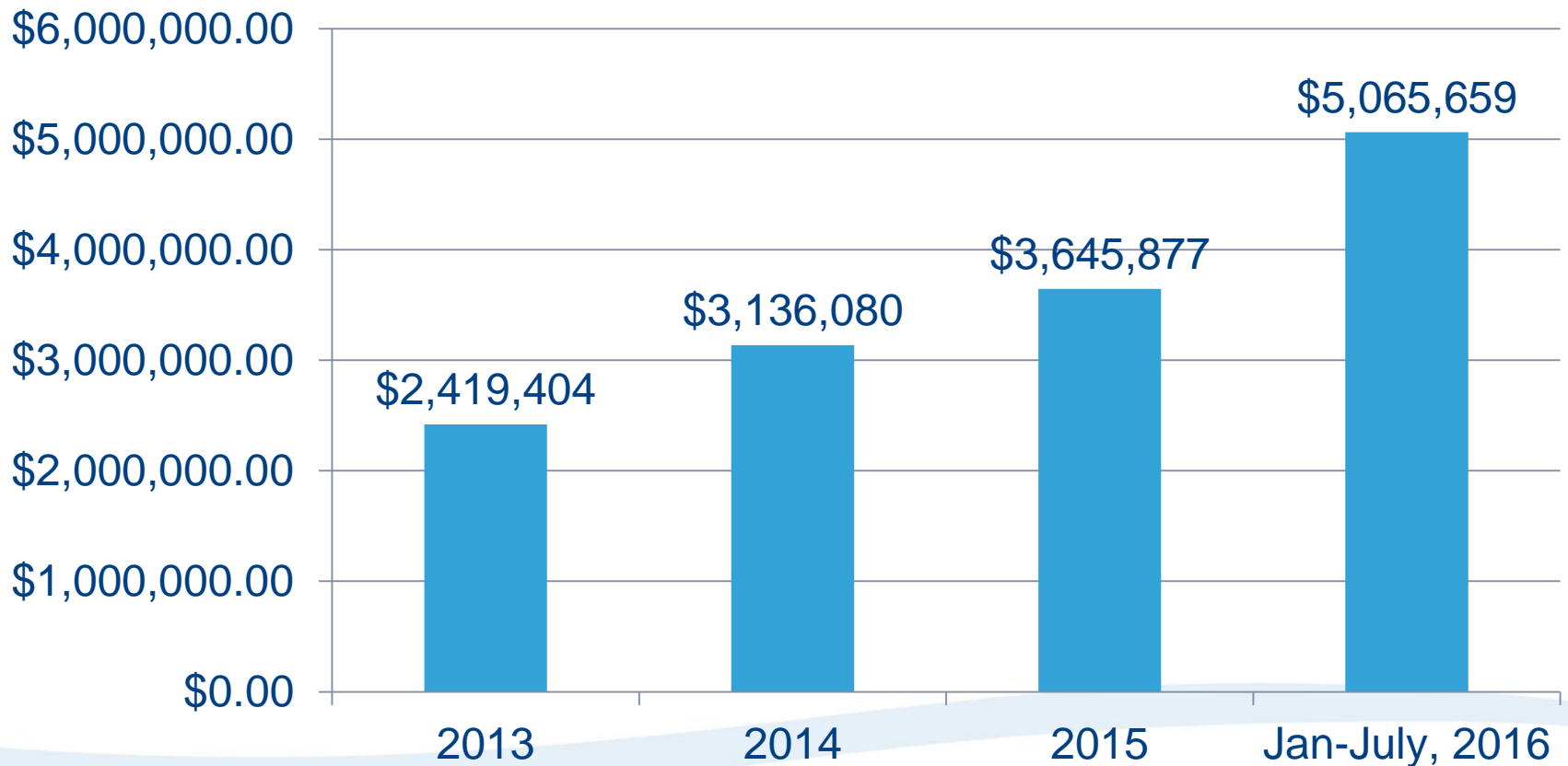


Safe & Clean Results



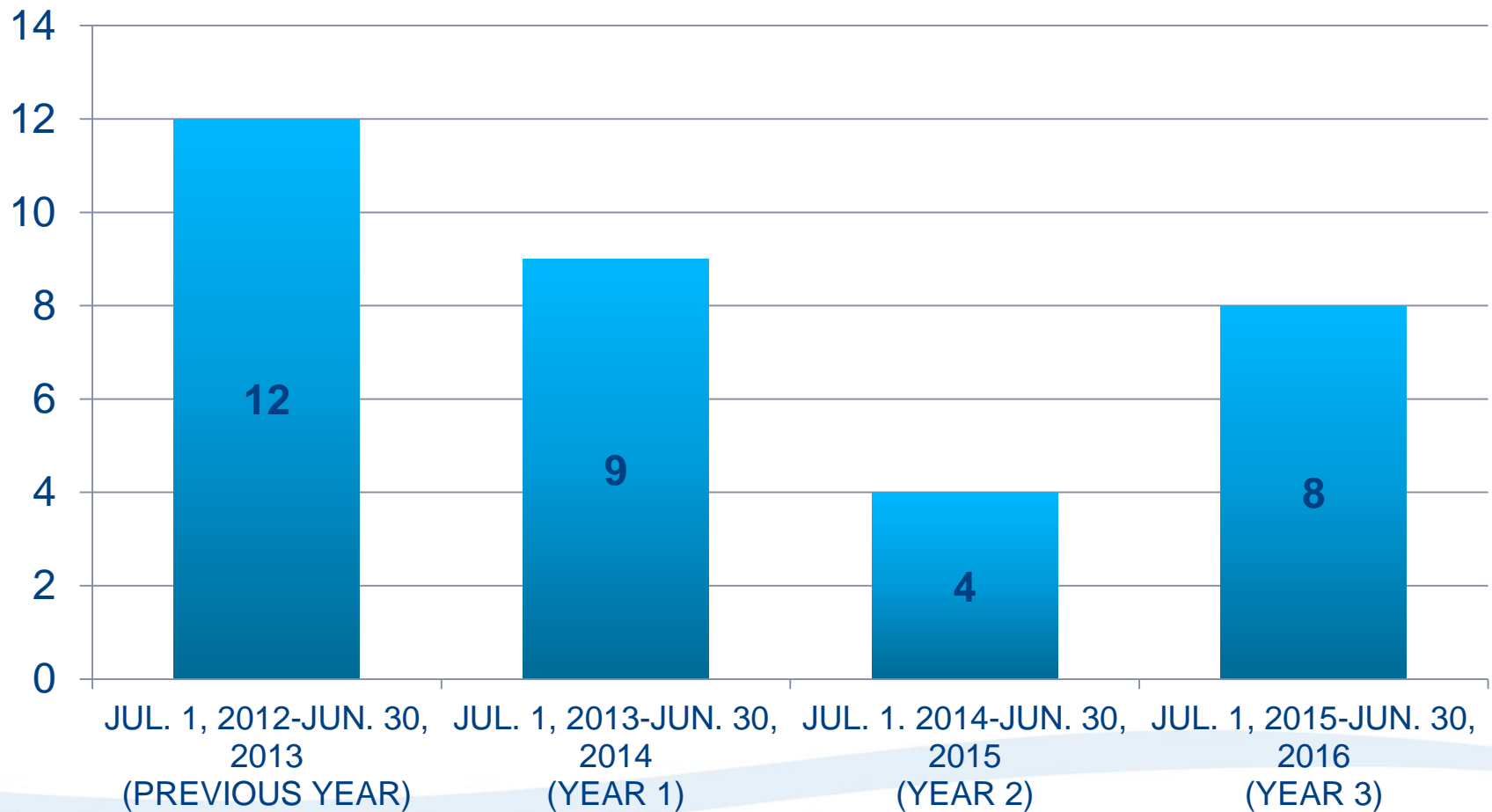
# Reinvestment in S&C Areas

## Value of Construction/Renovation Permits





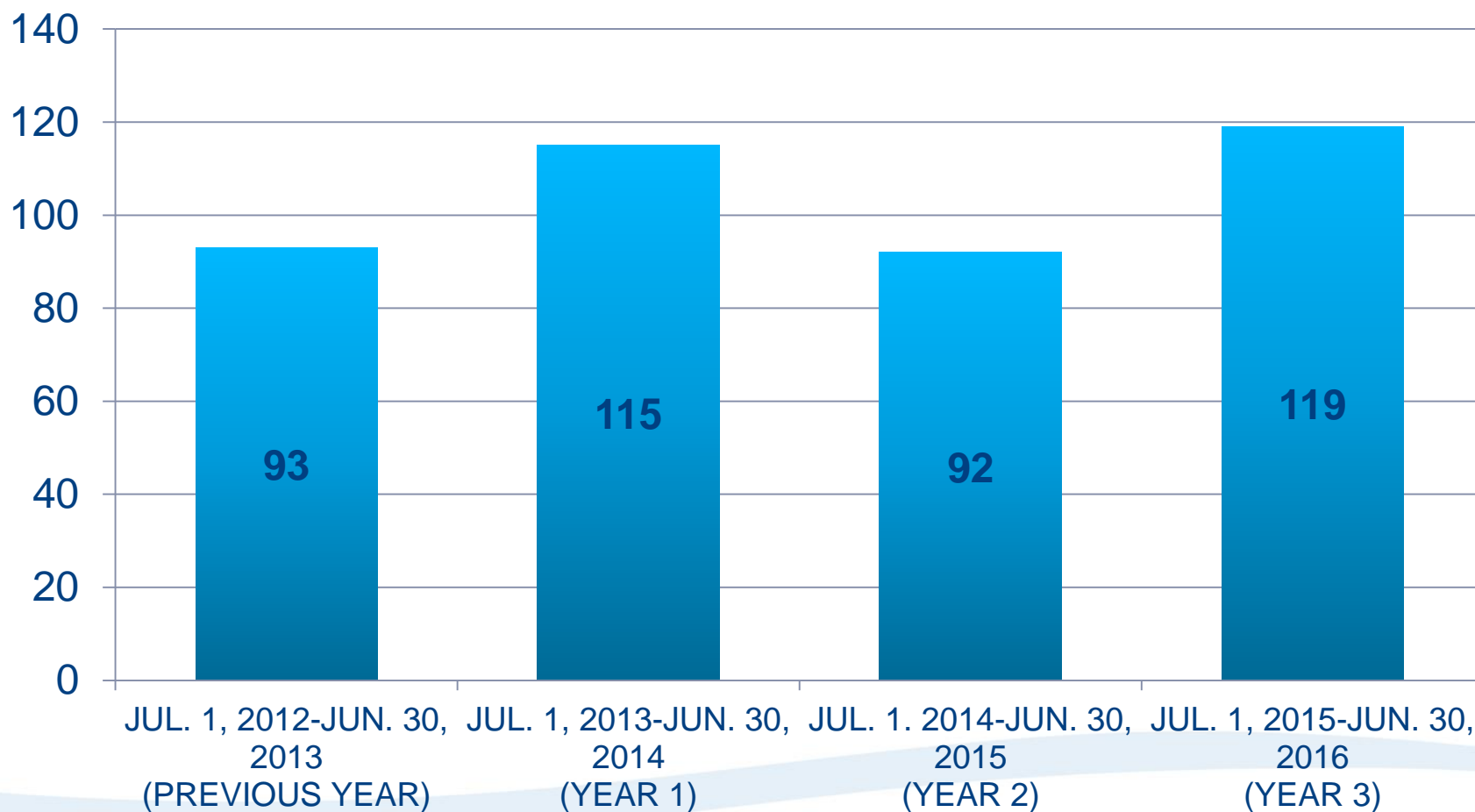
# Murders\* in S&C Areas



\*Murder, non-negligent manslaughter

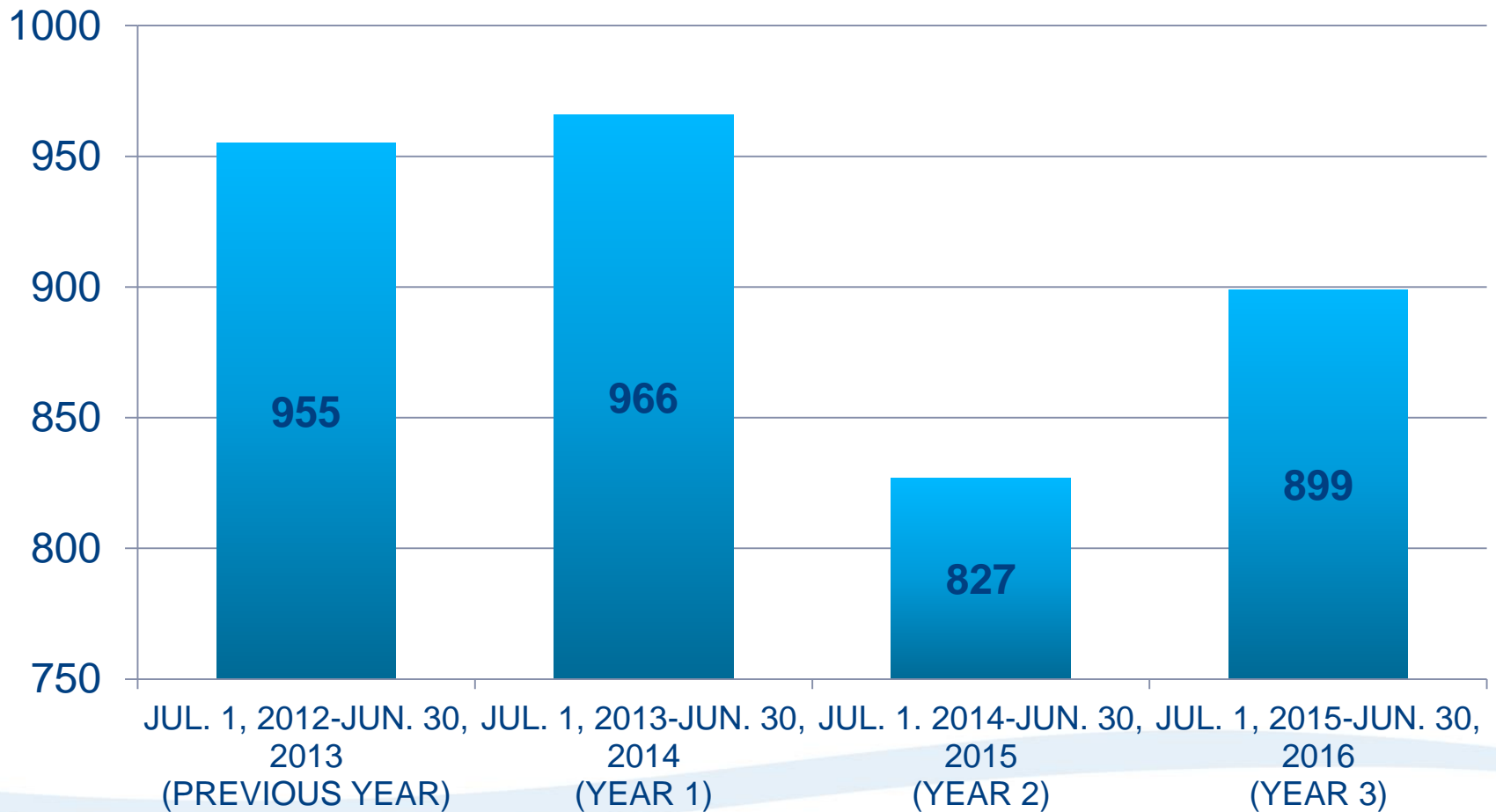
*Unfounded not included*

# All Violent Crimes\* in S&C Area



\*Murder, non-negligent manslaughter, forcible rape, robbery, aggravated assault  
*Unfounded not included*

# Serious Property Crimes\* in S&C Area



\*Burglary, Larceny, Motor Vehicle Theft

*Unfounded not included*

# Cost of additional enforcement

## FY14

- 8,416 hours
- \$297,001.54

## FY16

- 10,123.5 hours
- \$362,213.13

## FY15

- 6,455.50 hours
  - \$224,260.91
- 

# Safe & Clean Next Steps

# Next Steps

- Evidence-based and data-driven
- Refining data collection
- Overlaying information
- Effectively, efficiently utilizing resources
- Constantly examining ways to improve service
- Supporting community partnerships to address these issues



# Next steps

- Analyze data to move areas in and out
  - What other areas are potentially at-risk?
  - What neighborhoods no longer need focus?
- Analyze data to measure underlying causes and suggest programs tailored to specific needs
- Use existing neighborhood resources, build resources where little exist

# End

- Questions?