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APR 28 2026

I am writing to formally appeal the revocation of our short-term rental permit for the property located at 317 Woodside Dr. that is dated April 21, 2026.

We take compliance with all local ordinances and community standards very seriously and have implemented clear measures to prevent prohibited activities. Our listing explicitly states that parties, events, and celebrations are not permitted, and we have established and posted house rules that include strict quiet hours. These rules are not only published on the booking platform but are also displayed prominently within the home for all guests. April 4, 2026, Sgt. K. Bradford noted during his visit that the house rules contained all required information and specifically acknowledged and appreciated that the City of Hampton quiet hours were clearly included. This observation confirms that we are not only aware of, but actively implementing, the City's requirements.

The reservations in question—dated May 25, 2025; June 14, 2025; and April 4, 2026—were all accepted in good faith. Each guest agreed to our house rules at the time of booking, which clearly prohibit parties and require adherence to quiet hours. At no time did we authorize or promote any gatherings or activities that would violate local regulations or disturb the surrounding community.

As property operators, we make every reasonable effort to screen guests, communicate expectations, and enforce our policies. However, we do not have direct control over guest behavior once a booking is in place. That said, we remain committed to taking any additional steps necessary to ensure full compliance and moving forward. This includes the installation of noise monitoring devices that will alert me when noise levels rise above appropriate thresholds, allowing me to address any situations proactively before they become a concern for neighbors or law enforcement. We will also continue to reinforce clear communication with guests and promptly address any issues or concerns that may arise.

We respectfully request reconsideration of the permit revocation based on the preventative measures we have in place and our good-faith efforts to operate responsibly and within the law. We are fully willing to cooperate with any additional requirements or recommendations to maintain compliance.

For your review, I have attached house rules published for guests to review prior to booking and located within the rental property as well as reservation documentation for all three bookings. These records demonstrate that each reservation was accepted based on the information provided by the guests and that all bookings were made in accordance with the regulations governing our short-term rental.