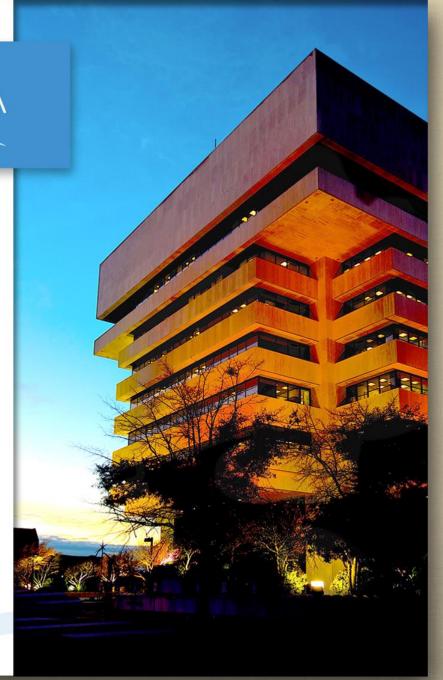
HAMPTON VA

Motorized Scooters

City Council October 9, 2019

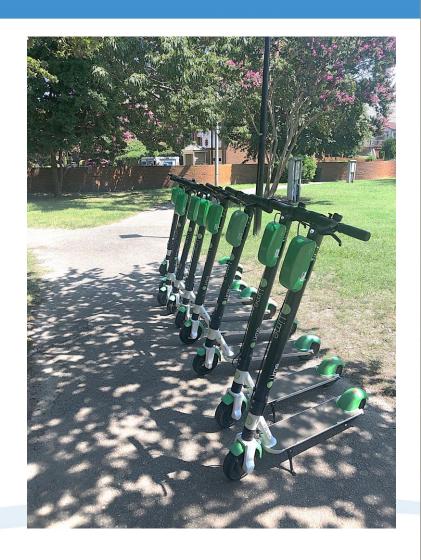


Outline

- What is a Motorized Scooter & How Do They Work?
- Changes to State Law in 2019
- Scooter Operation
- Scooter Parking
- Virginia Experience
- Potential Benefits & Challenges
- Staff Recommendation: Next Steps

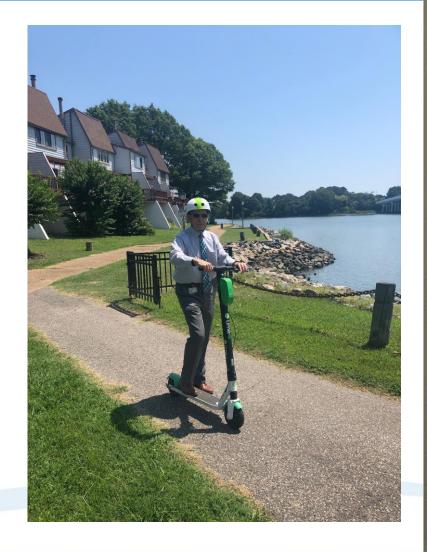
How Scooters Work

- Powered by an electric motor
- Owned by a company and rented to individuals
- Dockless: can be parked anywhere permitted by the locality and private property owners
- Scooters periodically picked up, recharged and redistributed
- Speeds up to 20mph



How Scooters Work

- Company places a number of scooters within a jurisdiction
- Rider downloads the company's app and agrees to their terms and conditions
- Rider selects any available scooter, scans it, and pays fee to ride
- Ride!



Changes to State Law in 2019

- Comprehensive E-Scooter Legislation (HB 2752)
- Definition of E-Scooters
- New Safety/Operational Rules Effective July 1, 2019
- New Authority to Regulate E-Scooters

Changes to State Law in 2019: Safety & Operation

- Must be over 14-years-old to ride
- Scooters must be equipped with lights
- May ride scooters on sidewalk unless prohibited
- May ride scooters on street (but not on interstate highways)
 - Must stay in bike lane or as close to right curb as possible
- Helmets are not required

Changes to State Law in 2019: Local Authority to Regulate

Localities given express authority to:

- Establish pilot programs
- Regulate scooters by ordinance and require a license to operate
 - Must enact licensing requirement prior to
 January 1, 2020 (Virginia Code § 46.2-1315)
 - Deadline does not impact City's ability to control parking of vehicles in its rights-of-way (streets and sidewalks)

Scooter Parking: City Property

- The City controls the public right-of-way
- Scooter companies need permission to park scooters in public rights-of-way
- If a scooter company "deploys" scooters without permission, the City can impound the scooters and charge a fee

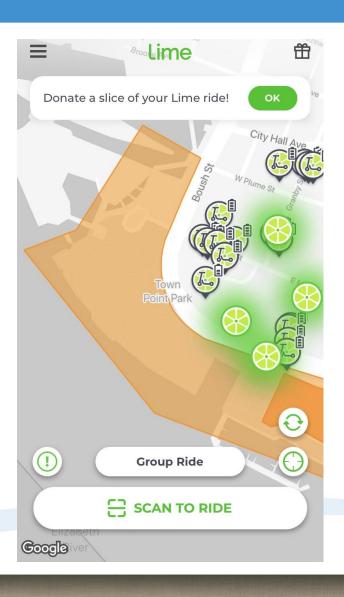


Scooter Parking: Non-City Property

- Property owners can decide whether and where to allow scooter parking on their own private property
- Without permission, a parked scooter could be removed by property owner

Available Controls

- Geofencing
 - No Go Zones
 - Slow Go Zones
 - No Parking Zones
- Speed Limits
- Operating Hours
- Educational Messages on App



Virginia Experiences

- Alexandria
- Charlottesville
- Norfolk
- Virginia Beach



Source: The Virginian Pilot

Virginia Experience: Alexandria

- Pilot Program through September 2019; seven operators
- All operators required to submit monthly data
- No Go & No Parking Zones
- Gathering feedback on Pilot Program in order to make recommendations for future

Key Statistics (January through May 2019):

- More than 101,000 rides
- Approx. 18,000 unique riders
- Approx. 700 devices used per day
- ½ -1 mile is trip average
- 2 accidents reported

Virginia Experience: Charlottesville

- Pilot Program two companies applied & were granted permits (Bird & Lime); through December 2019
- Each company allowed to deploy 100 scooters
- Required public data access, partnership with UVA, No Go
 & Slow Go zones
- Low Income Program & Outreach

Key Statistics:

- More than 115,000 rides
- Approx. 20,000 unique riders
- Approx. 700 rides a day
- ½ mile is trip average
- 50% of complaints related to being parked on private property or blocking access
- 32 ER visits reported

Virginia Experience: Norfolk

- RFP Solicitation Lime selected; running since June 2019
 - 1 year to start with ability to extend in 1-year increments
- Limited to 500 scooters initially; now 1100 due to demand
- Limited to 15mph throughout City
- Required No Go, Slow Go, and No Parking Zones
- Coordination with Lime for special and weather events
- Required monthly data reporting

Key Statistics:

- More than 328,000 rides
- More than 458,000 miles total
- 0.7 mile trip average
- 29 Lime employees

Virginia Experience: Virginia Beach

- Multiple companies operating
- City required a business license, but there is no scooter permit requirement
 - Staff is preparing to brief their City Council to seek consensus on an RFP for a scooter franchise, to help better regulate the use
- No requirement for data reporting
- No Go zone on boardwalk

Revenues

Cost to Ride for an Individual:

About \$1.00 to unlock and \$0.25/minute to ride

Locality	Revenue Structure
Alexandria	\$5,000 fee for each company
Charlottesville	\$500 fee for each company \$1.00 fee per day for each scooter
Norfolk	\$15,000 annual fee (only one company) \$0.05 fee per trip
Virginia Beach	None

Benefits and Challenges

Potential Benefits

- Mobility enhancement
- Opportunity to engage in evolving transportation trends
- Attractive to tourists, college students, those who want an alternative to a car
- Potential dedicated revenue source for bike and pedestrian improvements

Potential Challenges

- Aesthetics
- Potential for accidents
- Increased enforcement demands
- Requires resources to administer

Staff Recommendation

- Enact an ordinance requiring a license to operate prior to January 1, 2020
 - License should require an approved franchise agreement with the City allowing companies to park vehicles in public rights-of-way
 - Could negotiate fees, geofencing, insurance, speed limits, data-sharing, etc.
 - The City could decide to use the RFP process to invite scooter companies to apply for a license and/or begin a pilot program at any time

Questions?